

CHRIS Project Survey 2026 Results

The invitation to complete the survey was sent to 662 users (418 Child Find only, 138 COS only, and 106 both Child Find and COS). 185 of these users (117 Child Find only, 39 COS only, 29 both Child Find and COS) completed the survey. Most survey items were scored on a scale from 1 (Not at All/Never) to 6 (Greatly/Always).

ITEM	RESULTS
User Information	
Job role	
- IDEA funded state project personnel	27%
- District personnel (administrator and staff)	63%
- State agency personnel	3%
- Other	7%
How do you use CHRIS?	
- Child find process	63%
- COS process	21%
- Both child find process and COS process	16%
How often do you use CHRIS?	
- 5 days per week or more	53%
- 3-4 days per week	12%
- 1-2 days per week	12%
- 1-3 days per month	13%
- Less than once per month	10%
COS Process	
To what extent are you satisfied with the quality of the COS data entry process in CHRIS?	84% score of 5/6
To what extent are you satisfied with your district data entry process of COS in CHRIS?	86% score of 5/6
To what extent are you satisfied with the district-to-district transfer process for COS in CHRIS?	72% score of 5/6
To what extent are you satisfied with the quality of the CHRIS COS training materials (e.g., data entry training video and reports training materials)?	83% score of 5/6
To what extent are you satisfied with the COS report process in CHRIS?	79% score of 5/6
CHRIS Child Find Process	
CHRIS Database Program	
To what extent are you satisfied with the quality of CHRIS?	88% score of 5/6
To what extent did CHRIS meet its intended objectives?	91% score of 5/6
To what extent does CHRIS meet the case management needs of your site/center?	87% score of 5/6
To what extent will you recommend CHRIS to others?	88% score of 5/6
To what extent will you continue to use CHRIS?	94% score of 5/6
CHRIS Help Desk	
To what extent are you satisfied with the quality of the service provided by the CHRIS Help Desk?	94% score of 5/6
To what extent did the service provided by the CHRIS Help Desk meet its intended objectives?	97% score of 5/6
To what extent can the Help Desk staff be easily reached via phone or email when you need them?	92% score of 5/6
To what extent does the Help Desk staff provide you with responses/solutions in a timely manner?	96% score of 5/6
To what extent will you recommend the services provided by the CHRIS Help Desk to others?	97% score of 5/6
To what extent will you seek the services provided by the CHRIS Help Desk again?	97% score of 5/6

ITEM	RESULTS
CHRIS Website	
To what extent are you satisfied with the quality of the CHRIS website?	87% score of 5/6
To what extent did the CHRIS website meet its intended objectives?	94% score of 5/6
To what extent will you recommend the CHRIS website to others?	92% score of 5/6
To what extent will you continue to use the CHRIS website?	95% score of 5/6
Why have you visited the CHRIS website in the past year? (select all that apply)	
• View or download informational materials (training manuals, information sheets, program updates, instructional videos)	29%
• Obtain telephone or email contact information for the CHRIS Help Desk	28%
• View articles about CHRIS	26%
• Review FAQs (frequently asked questions)	23%
• Access information on training sessions	13%
• Other	8%
• I have not visited the CHRIS website in the past year.	30%
Training	
To what extent are you satisfied with the quality of the live training sessions (e.g., New User, Reports, Data Facilitator training sessions conducted in person or via Zoom)?	91% score of 5/6
To what extent are you satisfied with the quality of training instructor?	93% score of 5/6
To what extent are the hands-on exercises conducted during the training sessions useful?	94% score of 5/6
To what extent are the training manuals, handouts, and quick reference guides well prepared and helpful?	89% score of 5/6
To what extent are you satisfied with the quality of the training videos (e.g., Quick Start Tutorial, COS Training Video)?	89% score of 5/6
Reports	
Do you create reports in CHRIS?	49% Yes
How often do you create reports using CHRIS?	
• Daily	7%
• Weekly	23%
• Monthly	28%
• Quarterly	28%
• 1-2 times per year	13%
How do you use CHRIS reports? (select all that apply)	
• For case management/service coordination	68%
• To respond to local (site/center/district) requests for data/information	56%
• To respond to DOE requests for data/information	24%
• To determine the number of IEPs completed on or before children's third birthdays	16%
• To inform regarding PreK program changes	13%
• To manage COS data for Indicator 7	13%
• Other	13%
Additional Questions	
How often do you experience the '1,500 record limit' message when creating CHRIS reports?	
• 1 Not at all	64%
• 2	14%
• 3	10%
• 4	5%
• 5	5%
• 6 Greatly	2%